

## How to apply...

All applications to the Accommodation Based Service are made through the 'Gateway' which is a central point of referral, managed by the Dudley Supporting People Team.

If you have a Care Coordinator, Social Worker, Community Psychiatric Nurse, Psychiatrist, GP, Housing Officer or have support from other statutory Mental Health services you can ask them to support you with the application.



You can self refer or be referred by family/friends



You can call or email Home Matters for support with your application on:



01384 340441

info@hmsp-ltd.co.uk



You can contact Dudley Supporting People Team on:



01384 812653

Gurbi.Cox@dudley.gov.uk

**Home Matters is committed to promoting equality and diversity and welcomes applications from all sections of the community regardless of ethnic background, gender, religion, disability, or sexual orientation**

## ...supporting people to live independently in homes of their choice



Home Matters has been accredited by Dudley Supporting People Team as an organisation competent to provide support services to people with mental health problems.



Following an extensive review of Home Matters services by Dudley Supporting People Team in Feb 2010, Home Matters were rated as an 'A' Level Service, the highest achievable



Home Matters properties have been accredited by Dudley Housing Department and meet HMO regulations. They are regularly refurbished

If you need this information in a different format e.g. first language, audio tape, large print or computer disc etc. Please contact us on 01384 340441



Directors: G.D.Walwyn & J.E.Walwyn Registered in England and Wales.  
Company Number: 7131197

# Home Matters



**Supporting People Limited**

**Mental Health  
Accommodation-based  
Service  
Dudley**

The Barn  
82A Park Road  
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West Midlands  
DY5 2HP



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info@hmsp-ltd.co.uk  
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## Home Matters Accommodation

Home Matters own and manage 5 properties in the Dudley Borough, which can accommodate up to 22 people. Our housing is for people with mental health problems.



Through the Supporting People program Home Matters has provided a successful Accommodation-based service in Dudley since 1999.

Home Matters can offer a flexible service which can accommodate those that are; homeless or at risk of being made homeless, looking to live independently for the first time or leaving hospital or people unable to live alone.

For clients living in our accommodation the support is provided through our Floating Support Service (please see brochure for further details). This means that the support is extremely flexible and can be provided on assessed need (from 0 - 15 hours a week all support is based on an assessment of need). Home Matters work hard to support people to become as independent as possible. We acknowledge that for some long term low level maintenance support is needed.

We believe that people should be able to live in homes of their choice. There is an option for clients to remain in accommodation if they no longer require support. The support would 'Float Off' and support another tenant.

We want to support all of our clients along a path that ultimately leads to them enjoying the same freedom, opportunities and everyday pleasures that most people take for granted.

## What support is provided through the Floating Support Service?

The support we provide is enabling and promotes self development and sustainable independence, for example:

- sorting out rent and other bills
- getting your gas, electric and water switched on
- managing your money and getting your benefits
- looking after your home, keeping it secure and insuring your things
- developing domestic skills
- being a good neighbour and tenant
- looking for jobs, education and training
- accessing social, community and leisure resources
- talking about problems
- getting expert help for things like alcohol drugs, debts and smoking cessation
- putting you in touch with specialists in mental health and other specialist services
- contacting social services and other agencies you might need
- managing any identified risks to yourself or others (including your personal health, safety and security)
- both male and female support workers available

An individual outcome-focused support and risk management SMART\*\* plan is developed with the help of a Floating Support Worker. This allows you to properly explore short, mid and long term goals, what the steps are to achieving them and properly measure your progress towards independence, social inclusion, risk and safety, enjoying and achieving.

*\*\*Specific, Measured, Achievable Realistic and Time-related*

## Who pays for floating support?

Following an assessment if you meet the eligibility criteria set by Dudley Supporting People, Dudley Metropolitan Borough Council will pay for the support charges.

## Who pays for the housing?

Many people are eligible for housing benefit to pay some or all of the rent charges (this is dependent on the individual's circumstances). Any shortfall in rent is payable by the tenant. A service charge is payable to cover all the utilities; gas, water, electricity, etc.

## How long can people receive floating Support?

It is intended that support will be time-limited to 2 years. The name 'Floating Support' refers to the fact that when support is no longer required by the tenant the resources can be transferred to another tenant. Any increases to the length of time the service can be provided must be agreed between the client, Home Matters and the Supporting People Team.

Our accommodation is fully furnished and maintained to a high standard. Providing a comfortable and homely environment. In addition some of the accommodation is adapted to provide disabled facilities; level access shower, grab rails, ramps, etc. Tenants have their own bedroom (some with en-suites) and share communal areas; lounge, kitchen, etc.



**"With the help of Home Matters and each other we have started to put behind us some really difficult times and can now look forward to the future and better times ahead"**